

Head Office and Nursery
Wainwright Place
Newtown
Ashford
Kent
TN24 0PF
01233 639367
newtown@cherrytreens.co.uk

Cherrytree

Nursery School Ltd
www.cherrytreenurseryschool.co.uk
info@cherrytreens.co.uk

Nursery
149 Kingsnorth Road
Ashford
Kent
TN23 6NE
01233 636748
kingsnorth@cherrytreens.co.uk

FEEDBACK / COMPLAINTS FORM

We have an 'open door' policy at Cherrytree and you may speak to any of the supervisors, or your child's key worker at any reasonable time. However, on the rare occasion this is not possible, we will make a mutually convenient appointment to speak to you.

If you have any positive feedback, query, suggestion or complaint you would like to raise regarding the Nursery School, please speak to the Owner / Manager.

If you prefer, please use the space below to detail your feedback and hand it into the office for attention. Your comments will be treated in the strictest confidence and a reply will be given as soon as possible.

There are also spare forms available from outside the office for your use.

If you have a serious allegation to make, you may contact Ofsted on 0300 123 1231 or the Kent Children & Families Information service on 08000 32 32 30.

Subject of feedback, query, suggestion or complaint

Signed Date

Print name

Directors:
Carol Ellis
Elaine Miles

Company Number:
4984780

"Give your child a better start"